

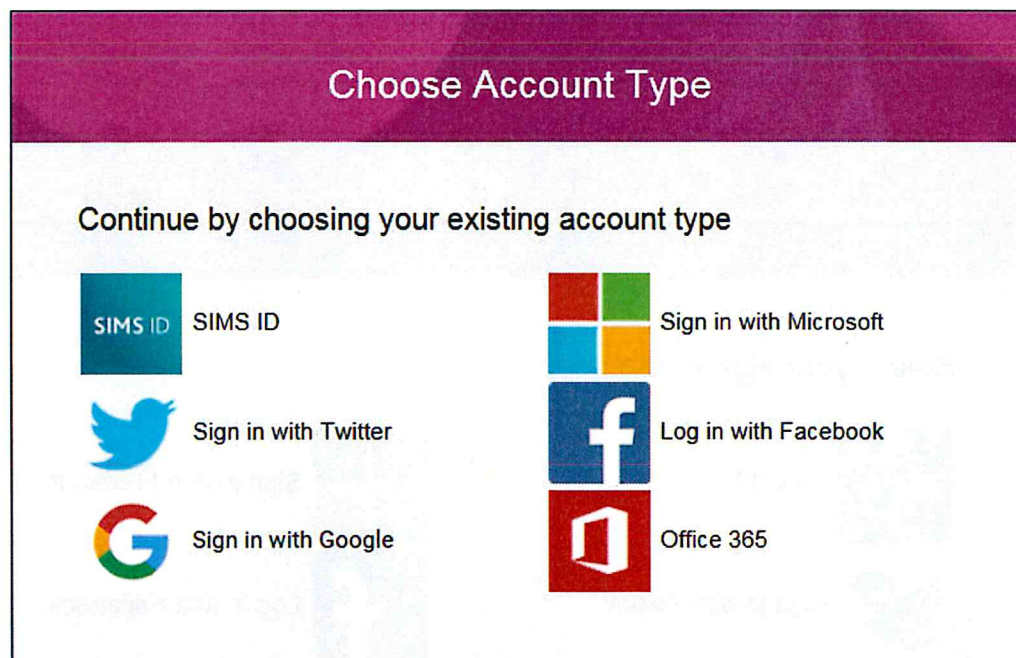
How do I register?

NOTE: Users with multiple roles need to register only once. For example, users who are both a parent and a teacher should register as either a parent or a teacher but should not register as both. Once registered, all of the relevant parent and teacher information will be available.

1. You will receive a registration email from noreply@sims.co.uk containing a unique invitation code. You will need this code to set up your SIMS Online Services account. If you have not yet received a registration email, please check your junk folder before contacting your school.

IMPORTANT NOTES: To register for SIMS Online Services products, you will need one of the following accounts: Microsoft, Office 365, Google, Facebook, Twitter.

2. Follow the link in the email to be directed to the **Sign in** page.



IMPORTANT NOTES: Parents and students must not attempt to register using SIMS ID. The SIMS ID option is for use by school staff only.

3. Users should register with a Microsoft, Office 365, Google, Facebook or Twitter account. Click the icon for the relevant Third Party account and you will be directed to sign in using your existing details.

4. For verification purposes, parents are required to enter the Date of Birth of one of their children attending the school. Students are required to enter their own Date of Birth.
5. Once registration has been completed successfully, pupil/students can access their details and parents can access their child's details.

How do I sign in?

Once the registration process is complete, users can sign in via the following URLs.

SIMS Parent <https://www.sims-parent.co.uk>

SIMS Student <https://www.sims-student.co.uk>

SIMS Activities

- Parent <https://parent.sims.co.uk>
- Student <https://student.sims.co.uk>

SIMS Options Online <https://www.sims-options.co.uk>

This can be done from the website URLs (above) or from within the SIMS Parent and SIMS Student apps. The apps are available for iOS and Android devices.

Sign in with SIMS ID

Select your sign in provider



SIMS ID



Sign in with Twitter



Sign in with Google



Sign in with Microsoft



Log in with Facebook



Office 365

1. Click the icon for the relevant Third Party account that you registered with.
Parents and students must not attempt to register using SIMS ID. The SIMS ID option is for use by school staff only.
A new window is displayed.
2. Enter your sign in details.

Why can't I register?

- You should register with a Microsoft, Office 365, Google, Facebook or Twitter account. Click the icon for the relevant Third Party account and you will be directed to sign in using your existing details. If you try to enter your Third Party details in the SIMS ID **Username** and **Password** fields, the following error will be displayed.

The screenshot shows the 'Register your account for SIMS products' page. It has two main sections. The top section is for existing SIMS ID users, with fields for 'Username' (containing 'wrongusername@yahoo.co.uk') and 'Password'. Below these fields is a red error message box that says 'Error: Invalid username or password'. There is also a blue informational box stating: 'In the interest of security you are advised not to save your username or password in the browser'. A 'Sign in' button is located below the error message. The bottom section is for users registering with a third-party account, with a heading 'For users registering with a third party account please select a sign in option below'. It features five social media icons: Microsoft, Twitter, Facebook, Google, and Office 365.

- Before completing the registration process, users should be signed out from all accounts. Alternatively, the registration process should be carried out in a private browser window.



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SIMS Online Services - Registering as a Parent or Student

- If you have forgotten your password, please contact your Third Party account provider (e.g. Google, Microsoft, etc.) and request a new password.

Who do I contact for help?

If you have a question about your SIMS Online Services Account, please contact the school.

Once you have signed into your SIMS Online Services product, further help is available by selecting **Help** from the menu or clicking the item in the footer.